



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 29<sup>th</sup> September 2017

Email:

Dear,

Email:foi@secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/08/17.

You requested the following information, please also see our response below:

**Please can you disclose details of every call out to prisons and young offender institutes during 2017 to date, 2016, 2015 and 2014?**

**Please disclose:**

- \* The reason behind the call from the call log (i.e. prisoner suspected of being stabbed, drugs overdose, consumption of legal highs etc)
- \* I've listed the prisons below
- \* Could you please list the date of the incident
- \* Any injuries that were treated at the scene
- \* Any incidents that required a hospital transfer

**I do not require any info that may identify the victim. Any such information should be redacted please.**

Prison
Cookham Wood
East Sutton Park
Ford
Lewes
Maidstone
Rochester
Elmley
Standford Hill
Swaleside
Highdown
Bronzefield
Coldingley
Send
Downview

Please see tables below

***Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.***

***We are unable to give the specific date of each incident as this may be identifiable to individuals.***

### **Cookham Wood**

<b>Problem Nature</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
1-Cardiac/Respiratory Arrest			2	1
1-Unco-Noisy/Abnorm Breathing				1
999 HCP	5	5	9	2
Abdominal/Flank Pain			1	
Allergic Reaction	1			
Assault	2	1		
Assault/Domestic			1	
Back Pain	1			
Bleeding	1			
Breathing/ENT Problems	1	1	1	
Burns		1		
Call Back				2
Cardiac/Respiratory Arrest	1	4	2	
Chest Pain/Cardiac Prob	1	1	1	
Fall Non-injury				1
Falls <12ft	1	2		
Fire - Confirmed Casualty		1		
Fire Call		1	1	
Fitting		14	2	
Generally Unwell	5	4	3	
Information Only				1
Limb/Pain Injury		2	1	
Medical			1	4
Medical Minor				1
Mental Health Issues		1	1	
NHS 111			1	2
Overdose/Ingestion -Accidental	1			
PREALERT	1	5	5	3
Trauma	2	2	6	
Unconscious				1
Unconscious/Faint	5	8	2	
Z-Prison Incident				15
(blank)		1		
<b>Total SECamb Emergency Responses</b>	<b>28</b>	<b>54</b>	<b>40</b>	<b>34</b>

<b>Conveyed to Hospital</b>	<b>22</b>	<b>32</b>	<b>22</b>	<b>17</b>
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### East Sutton Park

<b>Problem Nature</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
999 HCP			3	
Abdominal/Flank Pain	1		1	
Allergic Reaction		5	2	
Bleeding		1	1	
Breathing Problems				1
Breathing/ENT Problems			2	
Burns		1		
Call Back			1	
Chest Pain/Cardiac Prob	1	2	6	
Chest/Upper back pain/Cardiac				1
Diabetic Probs			1	
Falls <12ft			1	
Generally Unwell	1		1	
Limb/Pain Injury	1			
Medical			1	1
Medical Minor				1
Minor Ailment/Injury	2	1		
NHS 111	4	11	10	13
NHS 111 (Manual Entry)			1	1
PRACTITIONER REFERRAL	1			
PREALERT	2	1		
Stroke/Neurological	2		3	
Trauma	2			2
Unconscious			2	
Unconscious/Faint		1	1	
Z-Prison Incident				4
<b>Total SECamb Emergency Responses</b>	<b>17</b>	<b>23</b>	<b>37</b>	<b>24</b>
<b>Conveyed to Hospital</b>	<b>11</b>	<b>18</b>	<b>25</b>	<b>14</b>

### Ford

<b>Problem Nature</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
999 HCP	15	13	4	1
ABANDONED CALL	3			
Abdominal/Flank Pain		4		
Assault	2	1		
Back Pain	1	1	2	
Bleeding	5	2		
Breathing/ENT Problems		1	2	

Burns				1
Call Back			1	
Cardiac/Respiratory Arrest	1			
Chest Pain/Cardiac Prob	4	13	7	
Chest/Upper back pain/Cardiac			1	3
Diabetic Probs			1	
Falls <12ft	1	1	2	
Fitting	1	2	2	2
Generally Unwell	2	5	8	
HCP Admission 120 minutes		2	1	
HCP Admission 60 minutes		1		
Information Only			1	1
Medical			2	3
Mental Health				1
Mental Health Issues			1	
Minor Ailment/Injury		2		
NHS 111	15	17	19	11
NHS 111 (Manual Entry)	1		1	2
PP Referral 2		3		
PREALERT		4	1	
Stabbing			1	
Stroke/Neurological	2	3		1
Trauma		1	1	4
Unconscious			1	
Unconscious/Faint	6	3	2	
Z-Prison Incident				5
<b>Total SECamb Emergency Responses</b>	<b>59</b>	<b>79</b>	<b>61</b>	<b>35</b>
<b>Conveyed to Hospital</b>	<b>40</b>	<b>53</b>	<b>41</b>	<b>19</b>

## Lewes

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest				1
1-Hanged - Attempted				3
1-Unco-Noisy/Abnorm Breathing				1
999 HCP	14	22	24	11
ABANDONED CALL		1	3	1
Abdominal/Flank Pain	4	3	2	
Allergic Reaction		1	1	1
Assault	2	1		
Back Pain	1	1		
Bleeding	2	1	3	1
Breathing Problems				3
Breathing/ENT Problems	2	4	7	

Cardiac/Respiratory Arrest	1	5	6	
Chest Pain/Cardiac Prob	10	14	17	
Chest/Upper back pain/Cardiac			4	4
Concern for Welfare				1
Diabetic Probs	2			
Falls <12ft		3	1	
Fire - Confirmed Casualty			1	
Fire Call		2	1	
Fitting	7	10	9	4
Fracture	1		1	
Generally Unwell	13	7	7	
HCP				2
HCP Admission 120 minutes		2	2	
Information Only				5
Limb/Pain Injury	3		1	
Medical			4	7
Medical Minor			2	3
Mental Health			2	3
Mental Health Issues	10	6	2	
NHS 111			2	
PP Referral 2			3	
PREALERT	1	3	3	1
Shot/Stabbing (Central)		2		
Stroke/Neurological	2	3	2	
Suicide			1	1
Trauma	1	1	6	8
Unco - Normal Breathing				1
Unconscious			1	1
Unconscious/Faint	12	17	7	
Z-Prison Incident				55
<b>Total SECamb Emergency Responses</b>	<b>88</b>	<b>109</b>	<b>125</b>	<b>118</b>
<b>Conveyed to Hospital</b>	<b>70</b>	<b>81</b>	<b>79</b>	<b>66</b>

### Maidstone

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			1	
999 HCP	5	5	5	1
ABANDONED CALL			1	
Abdominal/Flank Pain	1	3	2	
Back Pain	2			
Bleeding	1	2	5	1
Breathing Problems				1
Breathing/ENT Problems	2		5	
Cardiac/Respiratory Arrest	2	3		

Chest Pain/Cardiac Prob	1	4	6	
Chest/Upper back pain/Cardiac			2	3
Diabetic Probs	1			
Fitting	1	1	4	
Generally Unwell		4	4	
Information Only				1
Limb/Pain Injury	2		3	
Medical				1
Medical Minor			2	2
Mental Health Issues	1	2	4	
Minor Ailment/Injury			1	
NHS 111		1	1	
Overdose/Ingestion -Accidental		1	2	
PREALERT	2	4	8	
Stroke/Neurological		1	2	
Trauma	1	1	3	
Unconscious			3	
Unconscious/Faint	2	7	4	
Z-Prison Incident				15
<b>Total SECamb Emergency Responses</b>	<b>24</b>	<b>39</b>	<b>68</b>	<b>25</b>
<b>Conveyed to Hospital</b>	<b>19</b>	<b>22</b>	<b>39</b>	<b>13</b>

## Rochester

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			4	1
1-Choking			1	
1-Hanged - Attempted				1
1-Unco-Noisy/Abnorm Breathing				1
999 HCP	13	13	22	4
ABANDONED CALL				2
Abdominal/Flank Pain	3		1	2
Alcohol Intoxication/Related			1	
Allergic Reaction			3	
Assault	1	3	5	
Back Pain	1		2	
Bleeding	2	4	22	3
Breathing Problems				5
Breathing/ENT Problems	1	6	11	
Call Back			3	1
Cardiac/Respiratory Arrest	1	8	9	
Chest Pain/Cardiac Prob	1	14	30	
Chest/Upper back pain/Cardiac			12	4
Clinical			1	

Collapse - Breathing Normal			1	
Diabetic Probs	1			
Emergency Rule			1	
Falls <12ft		1	2	
Fire - Confirmed Casualty			1	
Fire Persons Reported			1	
Fitting	2	13	46	6
Generally Unwell	5	18	44	
HCP			1	3
HCP Admission 120 minutes	2	1	1	
HCP Admission 60 minutes			1	
Information Only			1	4
Limb/Pain Injury	2		6	
Medical			12	20
Medical Minor			5	5
Mental Health			1	2
Mental Health Issues	6	15	10	
Minor Ailment/Injury			1	
NHS 111		1		
NHS 111 (Manual Entry)				1
Overdose/Ingestion -Accidental	3	3	9	
PP Referral			1	
PP Referral 4			1	
Pre Alert				1
PREALERT	8	20	43	6
Shot/Stabbing (Central)		1	2	
Stroke/Neurological		1	5	2
Suicide			1	
Trauma	1	10	14	5
Unco - Normal Breathing				1
Unconscious			5	1
Unconscious/Faint	4	11	21	
Z-Prison Incident				110
(blank)			5	2
<b>Total SECamb Emergency Responses</b>	<b>57</b>	<b>143</b>	<b>369</b>	<b>193</b>
<b>Conveyed to Hospital</b>	<b>32</b>	<b>53</b>	<b>79</b>	<b>42</b>

## Elmley

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			6	4
1-Hanged - Attempted				1
1-Hanged (Attempted)				1
999 HCP	117	109	149	39
ABANDONED CALL			7	1

Abdominal/Flank Pain	5		5	2
Alcohol Intoxication/Related		1		
Allergic Reaction	1	1	3	
Assault	1	3	5	
Assault/Domestic			1	
Back Pain		4		
Back Pain - Lower				2
Bleeding	1	16	25	3
Breathing Problems			7	5
Breathing/ENT Problems	9	20	23	
Burns	1	1	1	2
Call Back			2	2
Cardiac/Respiratory Arrest	8	10	21	
Chemical Inhalation/Incident	2	1		
Chest Pain/Cardiac Prob	26	31	32	
Chest/Upper back pain/Cardiac			9	11
Clinical		1	1	
Concern for Welfare			1	1
Death unexpected all ages			1	
Diabetic Probs		2	6	
Fall Injuries Unknown			2	
Falls <12ft	5	3	7	
Fire Persons Reported			1	2
Fitting	7	26	33	7
Generally Unwell	10	62	38	
HCP			8	8
HCP Admission 120 minutes	13	33	14	
HCP Admission 240 minutes		5	2	
HCP Admission 60 minutes	2	1		
Information Only			2	20
Limb/Pain Injury	1	2	3	
Medical			14	24
Medical Minor			3	6
Mental Health			4	5
Mental Health Issues	22	19	16	
Minor Ailment/Injury		2		
NHS 111 (Manual Entry)		1	1	
Overdose/Ingestion -Accidental	7	12	4	
Pre Alert			1	
PREALERT	11	69	99	16
Running Call				1
Stroke/Neurological	2	4	5	2
Transport Request (Crew)				1
Trauma	12	8	12	11
Unco - Normal Breathing				3



Unconscious			4	
Unconscious/Faint	8	17	10	
Z-Prison Incident				227
(blank)		2		1
<b>Total SECamb Emergency Responses</b>	<b>271</b>	<b>466</b>	<b>588</b>	<b>408</b>
<b>Conveyed to Hospital</b>	<b>208</b>	<b>214</b>	<b>220</b>	<b>112</b>

### Stanford Hill

Problem Nature	2014	2015	2016	2017
999 HCP	4	11	3	2
ABANDONED CALL	2			
Abdominal/Flank Pain	4			1
Allergic Reaction	2	1		
Back Pain			3	
Bleeding	2	2	1	1
Breathing/ENT Problems	1	3		
Burns		1		
Call Back				1
Cardiac/Respiratory Arrest		1		
Chest Pain/Cardiac Prob	10	4	3	
Chest/Upper back pain/Cardiac				3
Collapse (Breathing Normal)				1
Falls <12ft	2	3	1	
Fitting	2	1	2	
Generally Unwell	2	6	2	
HCP				1
HCP Admission 120 minutes		1	1	
Information Only				2
Limb/Pain Injury	2			
Medical			1	2
Medical Minor				2
Mental Health Issues		2		
NHS 111	11	7		2
NHS 111 (Manual Entry)	1	17	12	8
Overdose/Ingestion -Accidental	2	1		
PP Referral 4		1		
PREALERT	4	4	2	
RTC				1
Stroke/Neurological	1	5		
Trauma	2		2	3
Unconscious/Faint			3	
Z-Prison Incident				13
(blank)		1		
<b>Total SECamb Emergency</b>	<b>54</b>	<b>72</b>	<b>36</b>	<b>43</b>

Responses				
Conveyed to Hospital	38	44	20	21

## Swaleside

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			5	6
1-Hanged - Attempted				2
1-Unco - Abnormal Breathing			1	
999 HCP	29	66	52	14
ABANDONED CALL	3			3
Abdominal/Flank Pain	2	1	1	1
Allergic Reaction	2			
Assault		8	2	
Back Pain		1		
Bleeding	3	13	20	8
Breathing Problems			1	9
Breathing/ENT Problems	3	4	23	
Burns		2		
Call Back				1
Cardiac/Respiratory Arrest	1	10	9	
Chest Pain/Cardiac Prob	32	75	40	
Chest/Upper back pain/Cardiac			5	11
Collapse (Breathing Normal)				2
Concern for Welfare				1
Death unexpected all ages				2
Diabetic Probs	3	1	2	1
Falls <12ft	4	2	1	
Fire - Confirmed Casualty			4	
Fire Call		1	1	
Fitting	2	15	21	9
Generally Unwell	10	22	34	
HCP			2	4
HCP Admission 120 minutes		4	10	
Headache		1		
Information Only			2	22
Limb/Pain Injury	2	3	5	
Medical			13	33
Medical Minor			5	10
Mental Health				4
Mental Health Issues	16	10	13	
NHS 111	3			
NHS 111 (Manual Entry)				1
Overdose/Ingestion -Accidental	6	3	3	
PREALERT	14	27	47	28

Shot/Stabbing (Central)	4	6	2	
Shot/Stabbing (Peripheral)	2			
Stabbing			1	
Stroke/Neurological	2	3	5	2
Trauma	5	8	14	17
Unco - Normal Breathing				2
Unconscious			6	
Unconscious/Faint	16	12	13	
Z-Prison Incident				291
(blank)			3	5
<b>Total SECamb Emergency Responses</b>	<b>164</b>	<b>298</b>	<b>366</b>	<b>489</b>
<b>Conveyed to Hospital</b>	<b>115</b>	<b>169</b>	<b>153</b>	<b>59</b>

### Highdown

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest				2
1-Hanged - Attempted			2	5
999 HCP	26	30	30	15
ABANDONED CALL	2		2	1
Abdominal/Flank Pain	5	3	5	
Alcohol Intoxication/Related		1		
Allergic Reaction	2		2	
Assault	3	3	3	
Assault/Domestic				2
Back Pain	2	2		
Bleeding	13	6	11	
Breathing Problems			1	
Breathing/ENT Problems	13	6	13	
Burns			1	
Call Back		1	1	1
Cardiac/Respiratory Arrest	3	5	11	
Chemical Inhalation/Incident			1	
Chest Pain/Cardiac Prob	38	31	14	
Chest/Upper back pain/Cardiac			8	11
Choking		1		
Diabetic Probs	6			
Falls <12ft	5	4		
Falls >12ft			1	
Fire - Confirmed Casualty	1	3		
Fire Call	1	2		
Fire Persons Reported			1	1
Fire Request to Standby				1
Fitting	23	10	11	7
Generally Unwell	18	20	19	

Grid Reference	1			
HCP				6
HCP Admission 120 minutes	6	4	3	
HCP Admission 240 minutes	2			
HCP Admission 60 minutes	5	1		
Headache			1	
Information Only				3
Limb/Pain Injury	6	5	1	
Maternity Issues	1			
Medical			4	12
Medical Minor			1	2
Mental Health				2
Mental Health Issues	17	7	8	
NHS 111 (Manual Entry)	2			
Overdose/Ingestion -Accidental	2	3	3	
Pre Alert			1	
PREALERT	19	21	28	8
Shot/Stabbing (Central)			1	
Stroke/Neurological	2		5	3
Trauma	8	4	12	11
Unco - Normal Breathing				9
Unconscious			1	
Unconscious/Faint	18	17	19	
Z-Prison Incident				90
(blank)		2		1
<b>Total SECamb Emergency Responses</b>	<b>250</b>	<b>192</b>	<b>225</b>	<b>193</b>
<b>Conveyed to Hospital</b>	<b>118</b>	<b>99</b>	<b>108</b>	<b>94</b>

### Bronzefield

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest				2
1-Hanged - Attempted				1
999 HCP	33	34	37	10
ABANDONED CALL	1		2	
Abdominal/Flank Pain	2	1	2	
Alcohol Related				1
Allergic Reaction	1			2
Back Pain	1			
Bleeding	2	1	2	
Breathing Problems			1	1
Breathing/ENT Problems	1	2	2	
Call Back			2	
Cardiac/Respiratory Arrest	2	2	1	
Chest Pain/Cardiac Prob	1	7	1	

Chest/Upper back pain/Cardiac				1
Clinical		1		
Diabetic Probs	1	2		
Emergency Rule			1	
Falls <12ft	3		2	
Fitting	9	7	1	2
Generally Unwell	8	3	10	
HCP			1	2
HCP Admission 120 minutes	6	5	7	
HCP Admission 240 minutes			1	
HCP Admission 60 minutes		2		
Limb/Pain Injury	1	1	1	
Maternity				7
Maternity - Imminent Delivery		1	2	
Maternity Issues	10	21	6	
Medical			3	4
Medical Minor			2	3
Mental Health			2	
Mental Health Issues	2	2	1	
Minor Ailment/Injury	1	1	1	
NHS 111	4		1	1
NHS 111 (Manual Entry)	3	2	2	4
Overdose/Ingestion -Accidental	1		1	
Pre Alert			1	
PREALERT	10	5	16	2
Stroke/Neurological	1	1		
Trauma	2	2	2	5
Unconscious/Faint	5	5	5	
Z-Prison Incident				35
<b>Total SECamb Emergency Responses</b>	<b>111</b>	<b>108</b>	<b>119</b>	<b>83</b>
<b>Conveyed to Hospital</b>	<b>69</b>	<b>79</b>	<b>71</b>	<b>52</b>

### Coldingley

Problem Nature	2014	2015	2016	2017
1-Cardiac/Respiratory Arrest			1	1
1-Hanged - Attempted				3
1-Unco-Noisy/Abnorm Breathing				3
999 HCP	17	40	33	8
ABANDONED CALL	1	1	3	1
Abdominal/Flank Pain	2	2		
Alcohol Intoxication/Related	1	1	1	

Allergic Reaction		2		
Assault	1		1	
Assault/Domestic			1	
Back Pain		1	1	
Bleeding		2	3	
Breathing Problems			1	1
Breathing/ENT Problems		2	4	
Call Back		3	2	
Cardiac/Respiratory Arrest			4	
Chest Pain/Cardiac Prob	8	13	10	
Chest/Upper back pain/Cardiac			4	14
Collapse - Breathing Normal			1	
Concern for Welfare				1
Diabetic Probs				2
Emergency Rule			1	1
Fall Injuries Unknown				1
Fall Non-injury				1
Falls <12ft	2	2		
Fitting	1	7	6	1
Generally Unwell	8	16	10	
HCP			1	1
HCP Admission 120 minutes	4	4	7	
HCP Admission 240 minutes		1		
HCP Admission 60 minutes			1	
Headache		1	1	
Information Only				2
Limb/Pain Injury		2	1	
Medical			4	13
Medical Minor			4	
Mental Health			1	2
Mental Health Issues	3	8	7	
Minor Ailment/Injury		1		
NHS 111	9	1		
NHS 111 (Manual Entry)	3	21	10	7
Overdose/Ingestion -Accidental	2	5		
PP Referral 2		1		
PREALERT	8	7	19	9
Running Call				2
Shot/Stabbing (Central)			1	
Stroke/Neurological	5	5		2
Trauma	2	4	6	5
Unco - Normal Breathing				1
Unconscious			4	
Unconscious/Faint	7	11	7	
Z-Prison Incident				67

<b>Total SECamb Emergency Responses</b>	<b>84</b>	<b>164</b>	<b>161</b>	<b>149</b>
<b>Conveyed to Hospital</b>	<b>44</b>	<b>104</b>	<b>67</b>	<b>62</b>

## Send

<b>Problem Nature</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
1-Hanged - Attempted				1
999 HCP	16	10	14	6
ABANDONED CALL	3	2		2
Abdominal/Flank Pain	1	2	1	
Allergic Reaction	2		3	
Assault			1	
Back Pain	1			
Bleeding		4	4	
Breathing Problems			3	
Breathing/ENT Problems	1	1	3	
Call Back			2	3
Chest Pain/Cardiac Prob	3	9	4	
Chest/Upper back pain/Cardiac			5	4
Clinical	1			
Emergency Rule				1
Falls <12ft	1	2		
Fitting	2	2	4	3
Generally Unwell	1	2	5	
HCP				1
HCP Admission 120 minutes	2	1	1	
Headache			1	
Information Only				1
Limb/Pain Injury			1	
Medical			1	4
Medical Minor				1
Mental Health			2	2
Mental Health Issues	8	2	6	
NHS 111 (Manual Entry)		1	3	5
Overdose/Ingestion -Accidental	1	1	1	
PREALERT	1	1	3	3
Stroke/Neurological	1	1		
Trauma		1	2	2
Unconscious			1	
Unconscious/Faint			1	
Z-Prison Incident				43
<b>Total SECamb Emergency Responses</b>	<b>45</b>	<b>42</b>	<b>72</b>	<b>82</b>
<b>Conveyed to Hospital</b>	<b>35</b>	<b>34</b>	<b>46</b>	<b>40</b>

## **Downview**

<b>Problem Nature</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
1-Hanged - Attempted			1
1-Unco-Noisy/Abnorm Breathing			1
999 HCP		3	
ABANDONED CALL		2	
Abdominal/Flank Pain		1	
Alcohol Intoxication/Related	1		
Allergic Reaction			2
Back Pain	1		
Bleeding			3
Breathing/ENT Problems		1	
Call Back	1	1	
Cardiac/Respiratory Arrest		3	
Chest Pain/Cardiac Prob		6	
Chest/Upper back pain/Cardiac			2
Diabetic Probs		1	
Fitting		2	3
Generally Unwell		8	
HCP Admission 240 minutes		1	
Medical		7	6
Mental Health		1	
Mental Health Issues		6	
NHS 111 (Manual Entry)			1
PREALERT		7	3
Trauma		2	6
Unconscious/Faint		2	
Z-Prison Incident			30
<b>Total SECamb Emergency Responses</b>	<b>3</b>	<b>54</b>	<b>58</b>
<b>Conveyed to Hospital</b>	<b>1</b>	<b>22</b>	<b>32</b>

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust